

Public Service Communications, Inc.  
5824 Plauche Court  
New Orleans, LA 70123

Received & Inspected

MAR 01 2012

FCC Mail Room

February 28, 2012

Marlene H. Dortch, Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, SW  
Suite TW-A325  
Washington, DC 20554

Annual 47 C.F.R. S: 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2011

Date filed: February 28, 2012

Name of company(s) covered by this certification:  
Public Service Communications, Inc.

Form 499 Filer ID: 824524

Name of signatory: Lisa Sanderson

Title of signatory: President

I, Lisa Sanderson, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 et seq. of the Commission's rules.

The company has not taken any actions against data brokers in the past year and has not experienced problems with unauthorized access to CPNI. We have taken the necessary steps to ensure CPNI is secure since the first day of selling telephone service.

The company has received 0 customer complaints in the past year concerning the unauthorized release of CPNI. There have been no instances of improper access by employees nor improper disclosure to individuals not authorized to receive CPNI.

Signed

  
Lisa Sanderson, President

No. of Copies rec'd 0+3  
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Re: Accompanying Statement for Annual Compliance Certificate

Public Service Communications, Inc. is currently in compliance with the requirements set forth in section 64.2001 et seq of the Commission's rules. The company has set certain standards for protecting CPNI from the first day of operation. Please review the following additional steps taken to ensure protection of CPNI:

- a) Customer approval and signature must be on file prior to release of CPNI
- b) Extensive employee training procedures regarding use and privacy of information
- c) Clear outline of disciplinary action explained to employees, no tolerance policy
- d) Detailed company record of marketing campaigns and use of CPNI for those campaigns
- e) Established internal employee review for possible breaches of CPNI
- f) Customer password requirement for account access, changes and information requests
- g) Customer CPNI privacy notification (see attached) of restricted use of records
- h) Encrypted computer applications/ software

I, Lisa Sanderson, maintain responsibility of all procedures in place to protect CPNI. Future problems or system breaches will be reported to the Federal Communications Commission and the proper law enforcement agencies as set forth in the Commission's rules

Sincerely,



Lisa Sanderson